

APPENDIX: Indicative list of contracts (total of 25 activities)

#	CONSULTANT SERVICES
Area 1: Digital transformation and technological supervision of financial institutions	
1	Development of a rating application for large microfinance institutions
2	Development of an on-site supervision application for microfinance institutions under by the WAEMU Banking Commission
3	Development of an off-site application for microfinance institutions under the WAEMU Banking Commission
4	Provision of training on technology-based supervision tools
5	Strengthening the monitoring mechanism for the commercial practices of financial institutions toward consumers
6	Establishment of a centralized mechanism for sharing and comparing financial service tariffs
7	Operationalization of a single platform for consumer complaint declaration in WAEMU
8	Deployment of a geolocation application for financial service points in WAEMU
9	Implementation of a unique identification system for financial service users
10	Establishment of a monitoring system for innovative financial products and services
Area 2: Capacity building in the microfinance and financial inclusion sector	
1	Study on the impact of microfinance on poverty reduction in WAEMU
2	Study on the constraints affecting the financial and social performance of microfinance institutions (MFIs)
3	Design of training modules to be deployed on the COFEB online platform
4	Provision of technical support as outlined in the recovery plans for underperforming financial development institutions (SFDs)
5	Development of toolkits in relation with Technical and Financial Partners (PTF), to support financial institutions in designing financial products and services that take into account the specificities of target populations
6	Study of the needs of women-led micro, small, and medium-sized enterprises (MSMEs)
7	Organization of training sessions for trainers of teaching staff and personnel of support, assistance, or supervisory institutions for target groups
8	Conducting of a survey a survey every 3 years on the state of financial inclusion in WAEMU
9	Organization of workshops in all WAEMU Member States to raise awareness and train MFI leaders on green financial products and services
#	NON CONSULTANT SERVICES
Area 3: Communication and events for the promotion of financial literacy	
1	Accelerate the adoption of the instant payment system: organization of a communication campaign across multiple channels
2	Deployment of the regional financial education program: organization of a financial education campaign in the 8 WAEMU countries
3	Organization of a forum on consumer protection and responsible financial innovation
4	Organization of an awareness campaign to promote Credit-Bureau value-added products (Mycreditinfo, etc.) to the general public
5	Organization of a meeting every 2 years between stakeholders (public and private actors, excluded populations) involved in the definition and implementation of financial inclusion policies
6	Organization of financial inclusion promotion events bringing together all concerned actors